

**PATH Annual Report For FY18  
Help Hotline Crisis Center, Inc. (formerly, Help Hotline, Inc) (OH)**

Provider Information

|                              |  |                         |  |
|------------------------------|--|-------------------------|--|
| <b>Report Name:</b>          | PATH Annual Report For FY18                                    | <b>FY:</b>              | 07/01/2017 - 06/30/2018  |
| <b>State:</b>                | Ohio   | <b>Operating Year:</b>  | FY 2018  |
| <b>Provider Name:</b>        | Help Hotline Crisis Center, Inc. (formerly, Help Hotline, Inc) | <b>Report Status:</b>   | Confirmed  |
| <b>Provider Type [ Q7 ]:</b> | Social Service Agency  | <b>Primary Contact:</b> | Vince Brancaccio   |
| <b>Provider ID:</b>          | OH-001   | <b>Contact Phone:</b>   | 330-550-1291   |
| <b>Last Updated On:</b>      | 01/22/2019   | <b>Contact Email:</b>   | <a href="mailto:vbrancaccio@helphotline.org">vbrancaccio@helphotline.org</a> |

Budget Information

|  |           |
|--|-----------|
| Total funds dedicated this year, agency wide, to persons who have serious mental illness and are experiencing homelessness or are at risk of homelessness (including PATH, matching, and non-PATH funds dedicated to persons with serious mental illness who are homeless or at risk of homelessness) [ Q3 ] | \$148,078 |
| Federal PATH funds received this reporting year [ Q1 ]   | \$110,606 |
| Matching funds from state, local, or other sources used in support of PATH received this reporting year [ Q2 ]   | \$37,472  |
| Number of staff supported by PATH and matching funds [ Q4 ]  | 27        |
| Full-time equivalent (FTE) of staff supported by PATH and matching funds ( <i>see instructions in the PATH Annual Report Manual to compute FTEs</i> ) [ Q5 ]   | 13.0      |
| Number of trainings provided by PATH-funded staff this reporting year [ Q6 ]   | 2         |



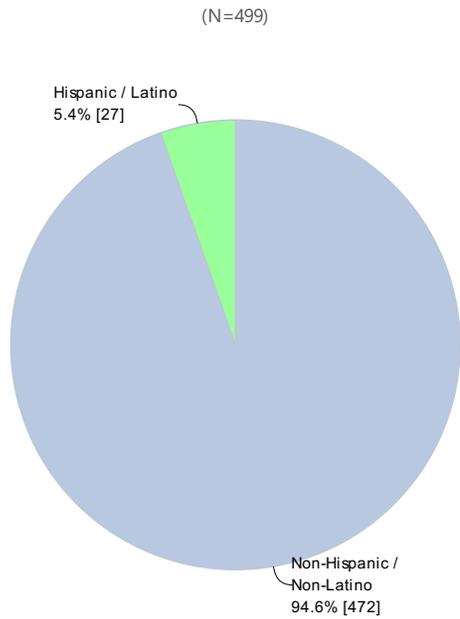
Contacts This Reporting Period

|  |       |  |   |
|--|-------|--|---|
| <b>474</b>   | ← 337 | Number of persons contacted this reporting period in a PATH Street Outreach project [Q9] | <b>371</b>  |
| Total number of new persons contacted this reporting period (9+10) [Q11] | ← 137 | Number of persons contacted this reporting period in a PATH Services Only project [Q10]  | Instances of contact, from first contact until the date of enrollment, for all active clients who became enrolled this reporting period [Q12] |

Eligibility Status and Reporting Year

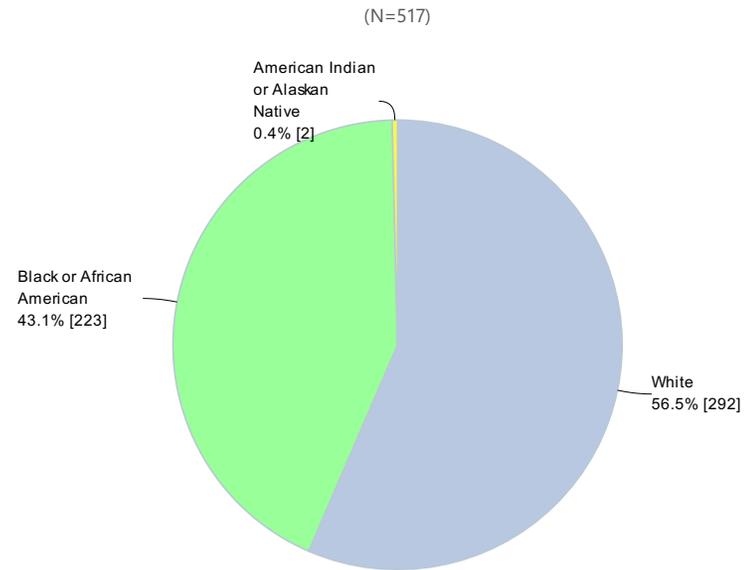
|   |       |   |   |   |
|---|-------|---|---|---|
| <b>499</b>  | ← 288 | Number of persons contacted this reporting period who became enrolled in PATH [Q14] | <b>691</b>  | <b>186</b>  |
| Number with active, enrolled PATH status at any point during the reporting period [Q15] | ← 211 | Persons who became enrolled in PATH before the FY [Q15 - Q14]                       | Number of persons contacted by PATH-funded staff this reporting period [Q8] | Number of persons contacted this reporting period who could not be enrolled because of ineligibility for PATH [Q13] |

Ethnicity [Q28d]



| Option   | #          | %             |
|--|------------|---------------|
| Non-Hispanic/Non-Latino [Q28d1]                | 472        | 94.6%         |
| Hispanic/Latino [Q28d2]                        | 27         | 5.4%          |
| Don't know/refused/missing [Q28d3+Q28d4+Q28d5] | 0          | 0.0%          |
| <b>Total [Q28d6]</b>                           | <b>499</b> | <b>100.0%</b> |

Race [Q28c]

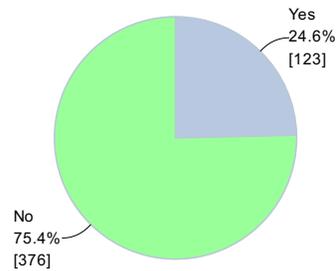


| Option  | #          | %             |
|---|------------|---------------|
| White [Q28c5]                                     | 292        | 56.5%         |
| Black or African American [Q28c3]                 | 223        | 43.1%         |
| Asian [Q28c2]                                     | 0          | 0.0%          |
| American Indian or Alaskan Native [Q28c1]         | 2          | 0.4%          |
| Native Hawaiian or Other Pacific Islander [Q28c4] | 0          | 0.0%          |
| Don't know/refused/missing [Q28c6+Q28c7+Q28c8]    | 0          | 0.0%          |
| <b>Total [Q28c9]</b>                              | <b>517</b> | <b>100.0%</b> |

Individuals who identify as multiracial are counted in all applicable categories. As a result, the total of this demographic element may exceed the total number of active, PATH-enrolled individuals (#15).

Chronic Homeless Status [Q28i]

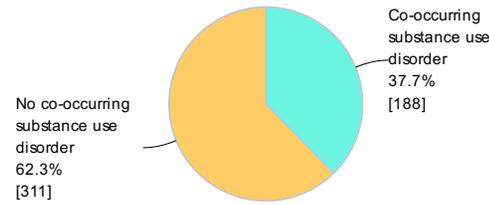
(N=499)



| Option               | #          | %             |
|----------------------|------------|---------------|
| Yes [Q28i1]          | 123        | 24.6%         |
| No [Q28i2]           | 376        | 75.4%         |
| <b>Total [Q28i3]</b> | <b>499</b> | <b>100.0%</b> |

Co-occurring Disorder Status [Q28f]

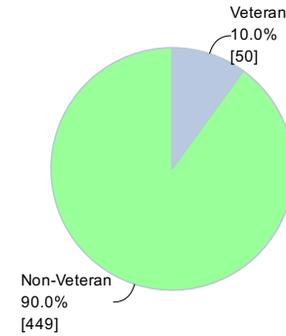
(N=499)



| Option   | #          | %             |
|--|------------|---------------|
| Co-occurring substance use disorder [Q28f1]    | 188        | 37.7%         |
| No co-occurring substance use disorder [Q28f2] | 311        | 62.3%         |
| Unknown [Q28f3]                                | 0          | 0.0%          |
| <b>Total [Q28f4]</b>                           | <b>499</b> | <b>100.0%</b> |

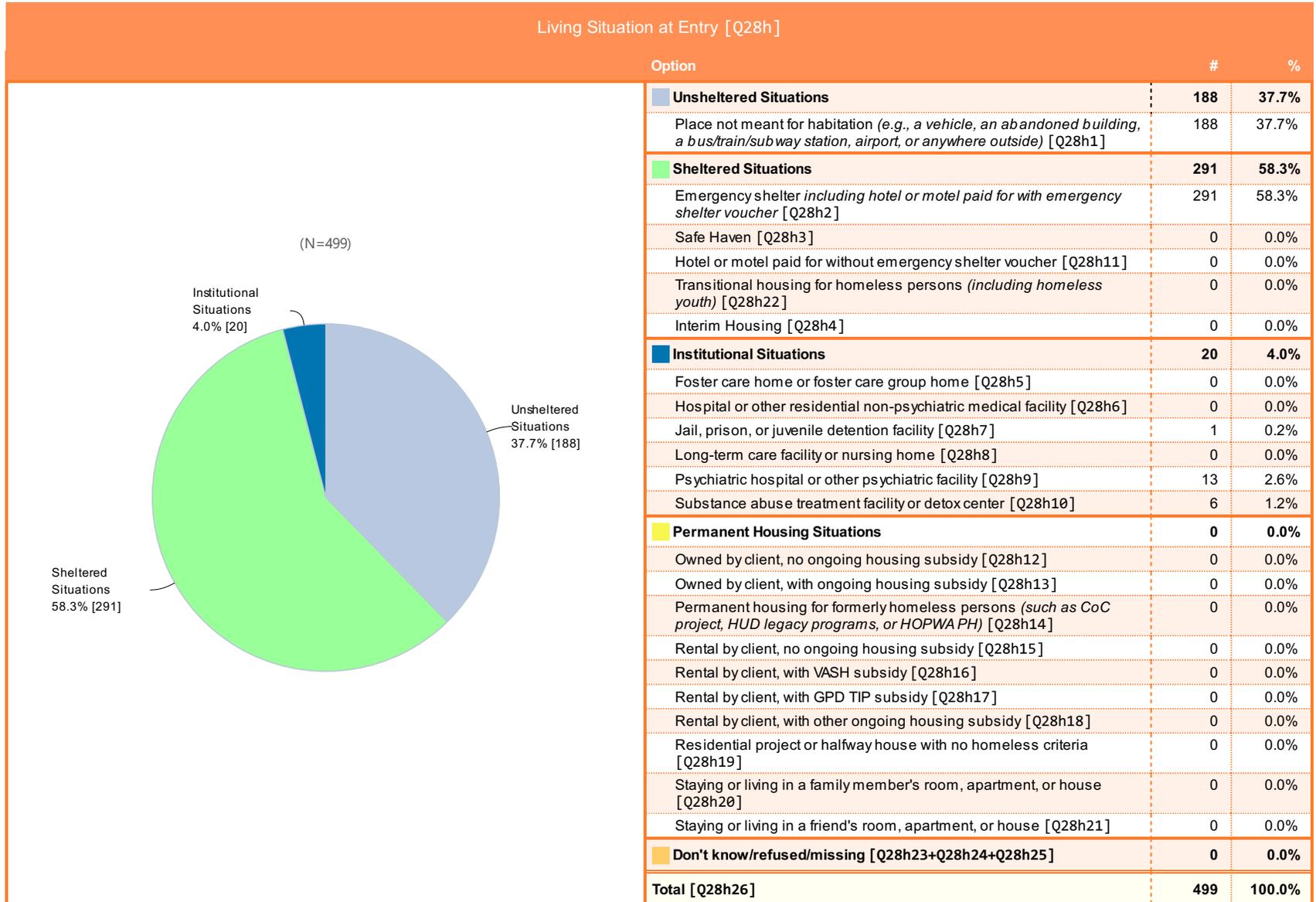
Veteran Status [Q28e]

(N=499)

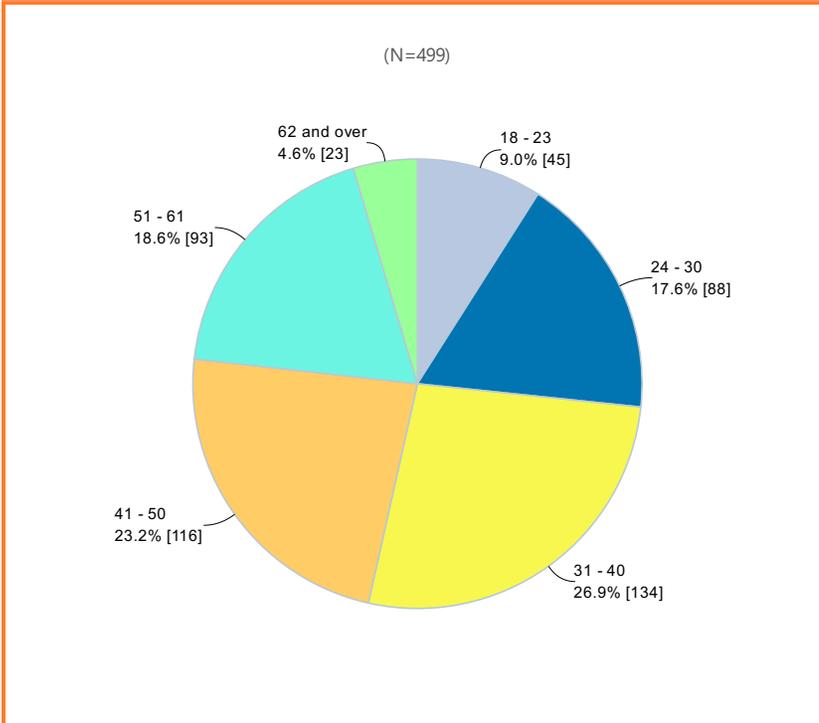


| Option   | #          | %             |
|--|------------|---------------|
| Veteran [Q28e1]                                | 50         | 10.0%         |
| Non-Veteran [Q28e2]                            | 449        | 90.0%         |
| Don't know/refused/missing [Q28e3+Q28e4+Q28e5] | 0          | 0.0%          |
| <b>Total [Q28e6]</b>                           | <b>499</b> | <b>100.0%</b> |

Living Situation at Entry [Q28h]

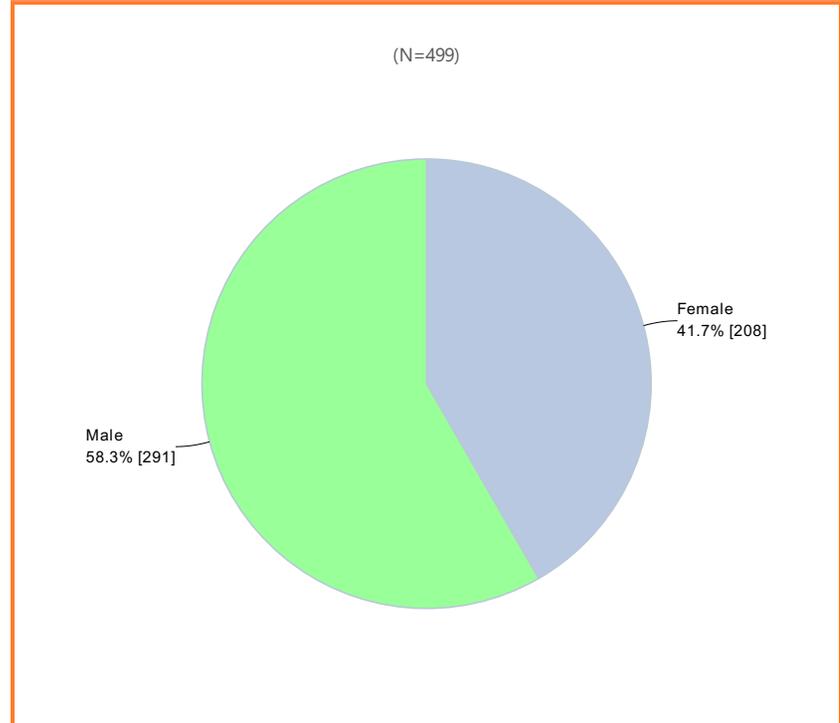


Age [Q28b]



| Option  | #          | %             |
|---|------------|---------------|
| 17 and under (Youth 17 and under should not be enrolled in the PATH Project unless they meet all the eligibility requirements. This includes extended family members) [Q28b1] | 0          | 0.0%          |
| 18 - 23 [Q28b2]   | 45         | 9.0%          |
| 24 - 30 [Q28b3]   | 88         | 17.6%         |
| 31 - 40 [Q28b4]   | 134        | 26.9%         |
| 41 - 50 [Q28b5]   | 116        | 23.2%         |
| 51 - 61 [Q28b6]   | 93         | 18.6%         |
| 62 and over [Q28b7]   | 23         | 4.6%          |
| Don't know/refused/missing [Q28b8+Q28b9+Q28b10]   | 0          | 0.0%          |
| <b>Total [Q28b11]</b>   | <b>499</b> | <b>100.0%</b> |

Gender [Q28a]

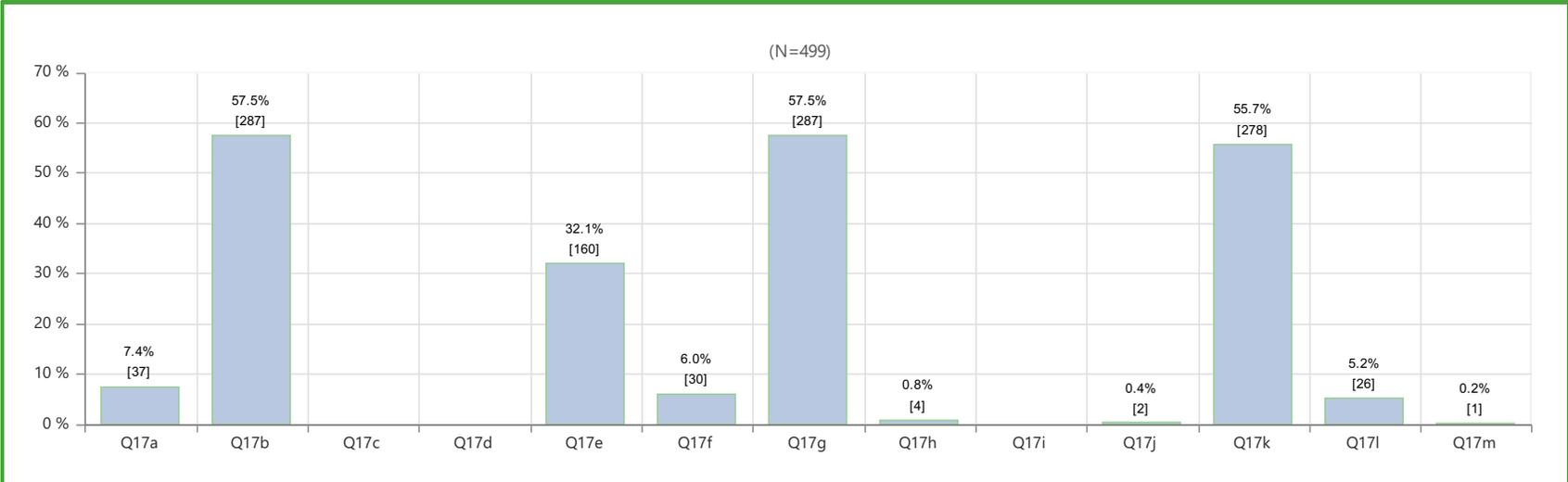


| Option   | #          | %             |
|--|------------|---------------|
| Female [Q28a1]                                 | 208        | 41.7%         |
| Male [Q28a2]                                   | 291        | 58.3%         |
| Transgender male to female [Q28a3]             | 0          | 0.0%          |
| Transgender female to male [Q28a4]             | 0          | 0.0%          |
| Gender non-conforming [Q28a5]                  | 0          | 0.0%          |
| Don't know/refused/missing [Q28a6+Q28a7+Q28a8] | 0          | 0.0%          |
| <b>Total [Q28a9]</b>                           | <b>499</b> | <b>100.0%</b> |

Services to Enrolled Client

**417** Number of active, enrolled PATH clients receiving community mental health services through any funding source at any point during the reporting period [Q16]

Services Provided to Enrolled PATH Clients (unduplicated) [Q17]



| Option                                       | #   | %     |
|--|-----|-------|
| Reengagement [Q17a]                          | 37  | 7.4%  |
| Screening [Q17b]                             | 287 | 57.5% |
| Clinical Assessment [Q17c]                   | 0   | 0.0%  |
| Habilitation/rehabilitation [Q17d]           | 0   | 0.0%  |
| Community mental health [Q17e]               | 160 | 32.1% |
| Substance use treatment [Q17f]               | 30  | 6.0%  |
| Case management [Q17g]                       | 287 | 57.5% |
| Residential supportive services [Q17h]       | 4   | 0.8%  |
| Housing minor renovation [Q17i]              | 0   | 0.0%  |
| Housing moving assistance [Q17j]             | 2   | 0.4%  |
| Housing eligibility determination [Q17k]     | 278 | 55.7% |
| Security deposits [Q17l]                     | 26  | 5.2%  |
| One-time rent for eviction prevention [Q17m] | 1   | 0.2%  |

Services Provided

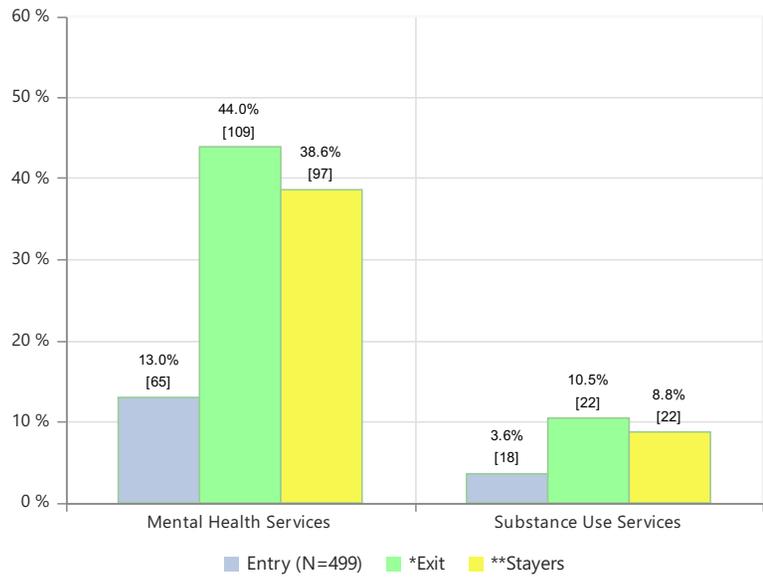
Referrals Provided to Enrolled Clients - Attainment and Received Status [Q18]



| Option                                 | Received |       | Attained |       |
|--|----------|-------|----------|-------|
|  | #        | %     | #        | %     |
| Community mental health [18a1/18b1]    | 270      | 54.1% | 156      | 31.3% |
| Substance use treatment [18a2/18b2]    | 65       | 13.0% | 33       | 6.6%  |
| Primary health/dental care [18a3/18b3] | 72       | 14.4% | 7        | 1.4%  |
| Temporary housing [18a4/18b4]          | 158      | 31.7% | 16       | 3.2%  |
| Permanent housing [18a5/18b5]          | 220      | 44.1% | 79       | 15.8% |
| Income assistance [18a6/18b6]          | 27       | 5.4%  | 1        | 0.2%  |
| Employment assistance [18a7/18b7]      | 48       | 9.6%  | 11       | 2.2%  |
| Medical insurance [18a8/18b8]          | 37       | 7.4%  | 8        | 1.6%  |

*This table reports the unduplicated total number of enrolled PATH clients who received a referral for each PATH service and of those receiving a referral, how many attained the service from the referral during the reporting period. Individuals who received more than one type of services are recorded once in all service categories that apply.*

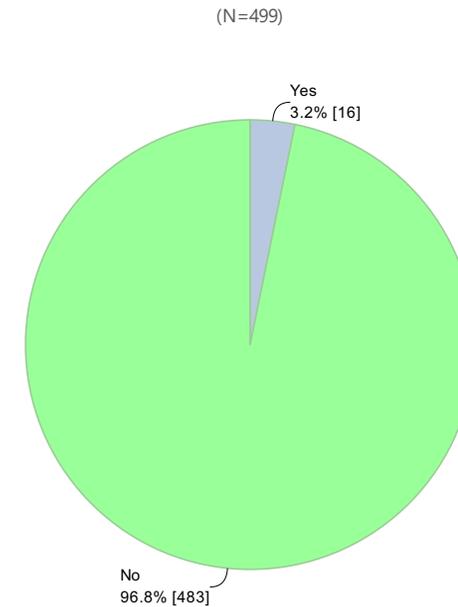
Service Outcomes - At Entry, at \*Exit, and for \*\*Stayers [Q26, Q27]



| Option   | Entry |       | *Exit |       | Stayers |       |
|--|-------|-------|-------|-------|---------|-------|
|  | #     | %     | #     | %     | #       | %     |
| Mental Health Services [Q26a] (*Exit N=248; **Stayers N=251) | 65    | 13.0% | 109   | 44.0% | 97      | 38.6% |
| Substance Use Services [Q27a] (*Exit N=248; **Stayers N=251) | 18    | 3.6%  | 26    | 10.5% | 22      | 8.8%  |

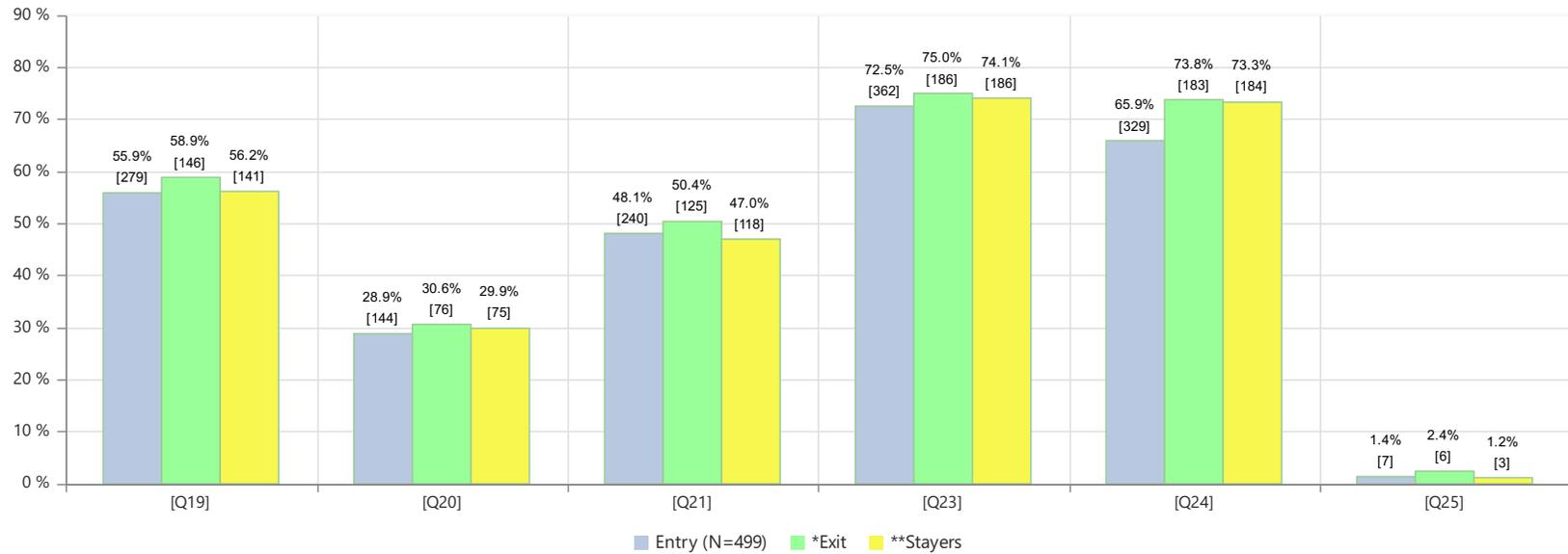
\*The percentage at exit includes only exiters who were actively enrolled in PATH at some point during the FY.  
 \*\*The percentage of stayers includes only clients who had entered but had not yet exited by the end of the FY.

SOAR Connected [Q28g]



| Option   | #          | %             |
|--|------------|---------------|
| Yes [Q28g1]                                    | 16         | 3.2%          |
| No [Q28g2]                                     | 483        | 96.8%         |
| Don't know/refused/missing [Q28g3+Q28g4+Q28g5] | 0          | 0.0%          |
| <b>Total [Q28g6]</b>                           | <b>499</b> | <b>100.0%</b> |

Benefits Programs Enrollment at PATH Entry, at Exit, and for Stayers [Q19 thru Q25]



| Option  | Entry |       | *Exit |       | **Stayers |       |
|---|-------|-------|-------|-------|-----------|-------|
|   | #     | %     | #     | %     | #         | %     |
| Income from anysource [Q19] (*Exit N=248; **Stayers N=251)            | 279   | 55.9% | 146   | 58.9% | 141       | 56.2% |
| SSI/SSDI [Q20] (*Exit N=248; **Stayers N=251)                         | 144   | 28.9% | 76    | 30.6% | 75        | 29.9% |
| Non-cash benefits from anysource [Q21] (*Exit N=248; **Stayers N=251) | 240   | 48.1% | 125   | 50.4% | 118       | 47.0% |
| Covered by health insurance [Q23] (*Exit N=248; **Stayers N=251)      | 362   | 72.5% | 186   | 75.0% | 186       | 74.1% |
| Medicaid/Medicare [Q24] (*Exit N=248; **Stayers N=251)                | 329   | 65.9% | 183   | 73.8% | 184       | 73.3% |
| All other health insurance [Q25] (*Exit N=248; **Stayers N=251)       | 7     | 1.4%  | 6     | 2.4%  | 3         | 1.2%  |

\*The percentage at exit includes only exiters who were actively enrolled in PATH at some point during the FY.  
 \*\*The percentage of stayers includes only clients who had entered but had not yet exited by the end of the FY.

Services Provided